

<p>Chairperson Gabe Quinto</p> <p>Vice Chairperson Rebecca Saltzman</p>	<p><i>El Cerrito Municipal Services Corporation Agenda</i></p>	<p>Boardmembers William Ktsanes Lisa Motoyama Alexandra Orologas Karen Pinkos Carolyn Wysinger</p>
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TUESDAY, MAY 5, 2026

<p>SPECIAL MUNICIPAL SERVICES CORPORATION MEETING (5:00 PM) City Council Chambers - 10890 San Pablo Ave, El Cerrito</p> <p>Closed Captions available Via Zoom: https://us06web.zoom.us/j/81431145609?pwd=aQNRu2OxkNVV7g4bzassGclg7JKqpw.1 Meeting ID: 814 3114 5609 Passcode: 685303 Dial in: 1-408-638-0968</p>
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View:

1. Cable T.V. Broadcast on KCRT Channel 28
2. Livestream Online at www.elcerrito.gov/MeetingsandAgendas

Public Comments:

1. In-person, by submitting a request to speak to the Board Secretary.
2. Via Zoom, using the "[Raise Hand](#)" feature to request to speak.
3. By phone, dialing *9 to "raise your hand", and *6 to unmute.
4. Online, using the "[Submit Comments](#)" feature on the [meeting event](#).
5. Via email to cityclerk@elcerrito.gov indicating **MSC Public Comments – Agenda Item #.**

Written comments received by **2:00 PM** the day of the meeting will be provided to the Board and posted online in advance of the meeting. Comments received after the deadline will be provided to the Board and posted after the meeting.

Accommodations: In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Board Secretary at 510-215-4305. Notification 48 hours prior to the meeting will enable the City to make reasonable accommodations. Closed Captions are available via zoom.

Conduct: This meeting is held pursuant to City Council [Rules of Order and Procedure](#).

<p>Chairperson Gabe Quinto</p> <p>Vice Chairperson Rebecca Saltzman</p>	<p><i>El Cerrito Municipal Services Corporation</i> Agenda</p>	<p>Boardmembers William Ktsanes Lisa Motoyama Alexandra Orologas Karen Pinkos Carolyn Wysinger</p>
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5:00 PM ROLL CALL - CONVENE SPECIAL MUNICIPAL SERVICES CORPORATION MEETING

1. ORAL COMMUNICATIONS FROM THE PUBLIC

All persons wishing to speak should sign up with the City Clerk. Remarks are typically limited to 3 minutes per person and to items on the special meeting agenda only.

2. ADOPTION OF THE CONSENT CALENDAR

All items on the consent calendar shall be acted upon in one motion, unless a member of the City Council or staff request separate consideration.

A. Approval of Minutes

Action Proposed: Approve the Municipal Services Corporation Meeting minutes from November 4, 2025.

Contact: Holly M. Charléty, Board Secretary, City Management

3. PRESENTATIONS

4. POLICY MATTERS

A. Approval and Authorization of Contract with Contra Costa Health

Action Proposed: Adopt a resolution authorizing the Executive Director to execute a contract with Contra Costa Health to provide Coordinated Outreach Referral Engagement (C.O.R.E.) services and Housing Security Funds for Fiscal Year 2026-2027 in an amount not to exceed \$128,074.

Contact: Aissia Ashoori, Housing-Economic Development Manager, Community Development Department; Alexandra Orologas, Assistant City Manager, City Management

5. ADJOURN SPECIAL MUNICIPAL SERVICES CORPORATION MEETING

<p>Chairperson Carolyn Wysinger</p> <p>Vice Chairperson Gabe Quinto</p>	<p><i>El Cerrito Municipal Services Corporation</i></p>	<p>Boardmembers William Ktsanes Lisa Motoyama Alexandra Orologas Karen Pinkos Rebecca Saltzman</p>
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DRAFT MINUTES
TUESDAY, NOVEMBER 4, 2025

SPECIAL MUNICIPAL SERVICES CORPORATION MEETING (5:00 PM)
City Council Chambers - 10890 San Pablo Ave, El Cerrito

Closed Captions available Via Zoom:
<https://us06web.zoom.us/j/89591021701?pwd=3k4WANFQQ0MqkrOkKknibFQST158XR.1>
Meeting ID: 895 9102 1701 **Passcode:** 740397 **Dial in:** 1-408-638-0968

View:

1. Cable T.V. Broadcast on KCRT Channel 28
2. Livestream Online at www.elcerrito.gov/CouncilMeetingMaterials

Accommodations: In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Board Secretary at 510-215-4305. Notification 48 hours prior to the meeting will enable the Agency to make reasonable accommodations. Closed Captions available via zoom.

Conduct: This meeting shall be conducted pursuant to the El Cerrito [City Council Rules of Order and Procedure](#), including adjourning by 11:00 PM unless extended to a specific time determined by a majority of the Board.

Public Comments:

1. *In-person* by submitting a request to speak to the Board Secretary.
2. *By Email* to cityclerk@elcerrito.gov identified in the subject line as **MSC Public Comments – Agenda Item #.**

Written comments received by **2:00 p.m. the day of the meeting** will be provided to the Board and posted [online](#) in advance of the meeting. Comments received after the deadline will be provided to the Board and will be posted **after the meeting.**

5:00 PM ROLL CALL - CONVENE SPECIAL MUNICIPAL SERVICES CORPORATION MEETING

Chairperson Wysinger called the meeting to order at 5:02 PM.

Present: Chairperson Wysinger, Vice Chairperson Quinto, Boardmember Ktsanes, Boardmember Motoyama, Boardmember Orologas, Boardmember Pinkos, Boardmember Saltzman **Absent:** None

1. ORAL COMMUNICATIONS FROM THE PUBLIC

All persons wishing to speak should sign up with the Board Secretary. Remarks are typically limited to 3 minutes per person and to items on the special meeting agenda only.

2. ADOPTION OF THE CONSENT CALENDAR

All items on the consent calendar shall be acted upon in one motion, unless a member of the Board or staff request separate consideration.

Moved/Seconded: Boardmember Motoyama/Boardmember Pinkos

Action: Approved the consent calendar as indicated below. **Ayes:** Chairperson Wysinger, Vice Chairperson Quinto, Boardmember Ktsanes, Boardmember Motoyama, Boardmember Orologas, Boardmember Pinkos, Boardmember Saltzman **Noes:** None

A. Approval of Minutes

Action Proposed: Approve the Municipal Services Corporation Meeting minutes from April 15, 2025

Contact: Holly M. Charléty, Board Secretary, City Management

Action: Approved minutes

3. PRESENTATIONS

4. POLICY MATTERS

A. Coordinated Outreach Referral Engagement (C.O.R.E.) Program update and Contract Authorization

Action Proposed: 1) Receive a Coordinated Outreach Referral Engagement (C.O.R.E.) Program update for Fiscal Year (FY) 2024-25; and 2) Adopt a Resolution authorizing the Executive Director to amend the contract with Contra Costa Health Services appropriating an additional \$10,000 in Housing Security Funds for FY 2025-26 with a total contract amount not-to-exceed \$122,930.

Contact: Aissia Ashoori, Housing-Economic Development Manager, Community Development Department; Alexandra Orologas, Assistant City Manager, City Management

Presentation and Discussion: Presenters and staff responded to comments and questions raised by members of the board regarding annual amount of contributions to the community benefits fund, funding provided by other public agencies in West County, use of Housing Security funds, anticipating potential increased need for additional Housing Security funds, percentage of permanent housing placement statistics, transitional housing opportunities, estimated costs to keep an individual in housing, outreach efforts, transition process from one-time to ongoing support needs.

Moved/Seconded: Boardmember Motoyama/Boardmember Saltzman
Action: Approved Resolution MSC 2025-03. **Ayes:** Chairperson Wysinger, Vice Chairperson Quinto, Boardmember Ktsanes, Boardmember Motoyama, Boardmember Orologas, Boardmember Pinkos, Boardmember Saltzman **Noes:** None

5. ADJOURN SPECIAL MUNICIPAL SERVICES CORPORATION MEETING
The special meeting adjourned at 5:47 PM

Carolyn Wysinger, Chairperson

This is to certify that the foregoing is a true and correct copy of the minutes of the Municipal Services Corporation meeting of November 4, 2025 as approved by the Municipal Services Corporation.

Holly M. Charl y, MMC, Board Secretary

***El Cerrito
Municipal Services Corporation***

AGENDA BILL

Agenda Item No. 4.A.

Date: May 5, 2026
To: El Cerrito Municipal Services Corporation Board of Directors
From: Aissia Ashoori, Housing-Economic Development Manager, Community Development Department; Alexandra Orologas, Assistant City Manager, City Management
Subject: Approval and Authorization of Contract with Contra Costa Health

ACTION PROPOSED

Adopt a resolution authorizing the Executive Director to execute a contract with Contra Costa Health to provide Coordinated Outreach Referral Engagement (C.O.R.E.) services and Housing Security Funds for Fiscal Year 2026-2027 in an amount not to exceed \$128,074.

BACKGROUND

To advance economic development opportunities in El Cerrito while increasing community benefits, the City Council adopted Commercial Cannabis, [Chapter 6.80](#) in December 2017. Subsequently, through a competitive [public application process](#), City staff issued two Cannabis Operating Permits. In 2021, El Cerrito Wellness Center Partners, Inc., also known as NUG, began operating the City’s first cannabis storefront. In 2023, Authentic El Cerrito, LLC, also known as STIIZZY, began operating the second cannabis storefront.

Both Cannabis Operating Permits include community benefit payments to the City that are distinguished by: 1) Community Benefit Gross Receipts Fee (General Fund); 2) Community Benefit Quality of Life Contribution (restricted use). In consideration of the community benefits received from both Operating Permits, staff presented to the Municipal Services Corporation (MSC) at their [November 7, 2023](#) meeting to explore potential uses for the earmarked Community Benefit Quality of Life Fund. The Operating Permits specify that the Community Benefit Quality of Life Contributions are *designated for services provided by sponsored groups, non-profits, or other organizations for specific purposes that improve the quality of life in El Cerrito*. As a result, the MSC directed staff to explore how the Community Benefit Quality of Life Contributions could augment services to the City’s unhoused population through a jurisdictional partnership with Contra Costa County Health (County) and other neighboring West County cities.

On [March 19, 2024](#), staff returned to the MSC and shared C.O.R.E. program options. Through [Resolution 2024-02](#), the MSC authorized a one-year pilot of a shared C.O.R.E. team through a West County Tri-City/County regional partnership for the period of July 1, 2024 – June 30, 2025. The “Tri City/County Team” C.O.R.E. one-year pilot team was shared equally (split 33%) between El Cerrito, San Pablo and Contra Costa County. The cost of funding a pilot C.O.R.E. team in fiscal year (FY) 2024-25 was \$281,466 annually (40 hours/week) comprised of 2.38 employees, inclusive of fringe benefits and other operating expenses.

The City's portion was \$92,833, representing one-third of a team, plus an additional appropriation of \$15,000 to the County's Housing Security Fund (described in detail below).

On [January 21, 2025](#), staff presented to the MSC a Tri City/County team C.O.R.E. update for services provided between July 1, 2024 – December 31, 2024. Based on the data and outcomes, enhanced C.O.R.E. services in El Cerrito included two CORE team members to build relationships in the community, as our unhoused residents are typically facing chronic homelessness. Building these relationships requires multiple touchpoints with significant hands-on support such as facilitating medical appointments, coordinating government benefits, supporting housing navigation, etc. Following this update, the MSC directed staff to explore the continuation of C.O.R.E. beyond June 30, 2025.

Between January and April 2025, City and County staff met with other West County cities to explore an expanded partnership. After several meetings, the cities of San Pablo, Hercules, Pinole and El Cerrito expressed interest in proposing a regional C.O.R.E. team. On [April 15, 2025](#), staff returned to the MSC with a one-year C.O.R.E. team pilot proposal through a Quad City partnership for the period of July 1, 2025 – June 30, 2026. This pilot proposal was approved through [Resolution 2025-01](#). The West County "Quad City Team" in FY 2025-26 was \$293,790 split between El Cerrito (33.3%), San Pablo (33.3%), Hercules (16.6%) and Pinole (16.6%). The City's portion was \$97,930, representing one-third of a team, plus an additional \$15,000 contribution to the County's Housing Security Fund. On November 4, 2025, the MSC received C.O.R.E. program update and approved an additional \$10,000 contribution to the County's Housing Security Fund, for a total of \$25,000 contribution to the Fund for FY 2025-26.

ANALYSIS

[Contra Costa Health](#) is the County's largest department, serving more than one million residents. Its mission *is to care for and improve the health of all people in Contra Costa County with special attention to those who are most vulnerable*, which supports their capacity to provide skilled, flexible and integrated services to residents. Within Contra Costa Health, the Health, Housing and Homeless Services Division (H3) provides an array of services through various partnerships to support people experiencing homelessness through the Continuum of Care (CoC) Program. Within the CoC, C.O.R.E. works to engage and stabilize homeless individuals living outside through consistent outreach to facilitate and/or deliver health and basic need services and secure permanent housing. C.O.R.E. provides mobile outreach operations throughout West, Central and East Contra Costa County, seven days per week between 8am - 12 am can be reached by dialing 211, option 3. C.O.R.E. outreach teams identify individuals living on the streets, assess their housing and service needs, and facilitate connection to shelter and services. Table 1 details the existing C.O.R.E. landscape funded by the County.

Table 1: C.O.R.E. Team

Team	Geography	Coverage	Notes
All County	Central/East	Mon-Fri., 8am-4pm	5 days/week
All County	West	M-F, 8am-4pm	5 days/week
All County	East, Central, West	Sun-Sat, 4pm-11pm	7 days/week - Evening
All County	East, Central, West	Sat-Sun, 8am-4pm	2 days/week - Weekend
<i>Note: Antioch, Concord, El Cerrito, Hercules, Pinole, Pittsburg, Pleasant Hill, Richmond, San Pablo, and Walnut Creek have dedicated C.O.R.E. teams. Hercules, Pinole, El Cerrito</i>			

Community Outreach and Support to Businesses

While C.O.R.E. primarily focuses on supporting unhoused individuals and families, they are also a community resource for local businesses and the public. A dedicated El Cerrito C.O.R.E. team provides additional capacity to build connections through business outreach in our commercial areas such as the El Cerrito Plaza. The Quad City C.O.R.E. team also has the capacity to proactively focus on locations throughout the City such as the Ohlone Greenway, the library, parks, and other public spaces to proactively identify and support those most in need. Along these lines, C.O.R.E. also partners with the West Contra Costa Unified School District to provide resources as we realize that there are also students/families who struggle with stable housing. The community can connect/learn about C.O.R.E from the County [here](#) or by accessing the City’s flyer [here](#) which has been shared on social media, distributed through the City Manager's Update and printed/posted in civic locations (City Hall, Library, Community Center, Recycling Center, etc.).

Below is a yearly summary, beginning in 2024, with an expanded C.O.R.E. team in El Cerrito.

Year 1, C.O.R.E. Pilot, FY 2024-25: Completed (Full Year of Data)

Tri-City/County: El Cerrito, San Pablo, Contra Costa County

The County utilizes the Homeless Management Information System (HMIS) to track, report and measure outcomes. Data is a critical component in determining the needs for homeless programs, housing resources and other services Countywide. Between July 1, 2024 – June 30, 2025, 125 unduplicated individuals were served by C.O.R.E., of which 80 were initiated by the Tri City/County team.

Of those assisted:

- 78 individuals reported having roots in El Cerrito
- 83 individuals reported having a disabling condition
- 68 individuals reported having a mental health condition
- 54 individuals reported the cause of homelessness due to low-income
- 48 individuals reported being homeless for the first time

Year 2, C.O.R.E. Pilot, FY 2025-26: Current (Six Months of Data)

Quad City: El Cerrito, San Pablo, Hercules and Pinole

Between July 1, 2025 – December 31, 2025, HMIS data tracked 70 unduplicated individuals that were served by C.O.R.E., of which 49 were initiated by the Quad City team.

Of those assisted:

- 57 individuals reported having roots in El Cerrito
- 43 individuals reported having a disabling condition
- 47 reported zero income at intake
- 47 individuals reported being homeless for the first time

Year 3, C.O.R.E. Pilot, FY 2026-27: Proposed

Quad City/County: El Cerrito, San Pablo, Pinole, Contra Costa County

Since 2024, the City has worked closely with the County to enhance C.O.R.E. service delivery in El Cerrito. As a small City with limited resources, El Cerrito has not been able to identify a regional team to commit to the County’s traditional two-year contract period. Without a collaborative, shared delivery approach, the City does not have the resources or service demand to independently fund a full-time C.O.R.E. team. Following the MSC meeting on November 4, 2025, City staff and the County connected with our partners in San Pablo, Hercules and Pinole to better understand which options could fulfill each city’s needs. After multiple discussions, the current proposed C.O.R.E. team includes the cities of El Cerrito, San Pablo, Pinole, along with the County, pending approval from their respective governing bodies. Hercules did not opt to renew based on their service needs, and the County agreed to fund that portion of the shared team. The total proposed cost for a “Quad City/County team” in FY 2026-27 is \$309,220, an increase of 5%, as itemized in Exhibit A. The three cities and the County will split 40 hours per week, including full and partial days (see Table 2), with final scheduling details to be negotiated. El Cerrito would maintain its one-third share at \$103,073 annually. C.O.R.E.’s boots-on-the-ground approach has proven to be successful in meeting the needs of El Cerrito’s community and providing targeted outreach and support to individuals experiencing homelessness.

Table 2: Proposed Quad City/County Pilot Team

City	Weekly Hours	Costs
1. El Cerrito	13.33 hours/week	\$103,073 (33.33%)
2. San Pablo	13.33 hours/week	\$103,073 (33.33%)
3. Pinole	6.67 hours/week	\$51,536 (16.67%)
4. County	6.67 hours/week	\$51,536 (16.67%)
TOTAL	40 hours/week	\$309,220

Housing Security Fund, El Cerrito

The Housing Security Fund (HSF) is an existing County program designed to fill gaps in services available through the coordinated entry system for individuals who are currently experiencing, or at imminent risk of homelessness. The program is intended to support rapid rehousing efforts and to divert individuals from entering homelessness and the emergency shelter system. Eligible uses include short-term rental assistance, security deposits, transportation, food, and other basic needs. Because Countywide HSF resources are typically exhausted quickly, in 2024, El Cerrito became the first city in Contra Costa County to establish dedicated HSF for its residents.

In FY 2024-25, as a pilot contribution to the HSF, the MSC appropriated \$15,000 in funds specifically set aside for El Cerrito. In FY 2025-26, the MSC appropriated an additional \$15,000 and asked staff to monitor fund usage and to return with options for increasing the allocation if warranted. Following coordination with County staff and a review of program usage, staff returned to the MSC with a proposal on [November 4, 2025](#) with a recommendation to increase the HSF allocation from \$15,000 to \$25,000, which was approved by [Resolution 2025-03](#).

As of March 31, 2026, the available balance in the HSF was \$9,743.00 with \$12,257.00 spent and \$3,000 pending. To date, HSF requests have supported one interim hotel stay for a family that subsequently secured permanent housing and prevented three households in El Cerrito from losing their housing. Based on current service delivery trends and demonstrated need, staff recommend that the MSC allocate \$25,000 in FY 2026-27 and continue monitoring utilization and community needs.

C.O.R.E. in El Cerrito – Program Proposal

Staff recommends that the MSC adopt the attached resolution, as it is aligned with the [El Cerrito Housing Element 2023-2031](#), *Program H-2.G Shelter and Housing Solutions for Persons Experiencing Homelessness*, to address the rise in housing insecurity. The resolution would approve the following:

Options	El Cerrito Cost – One Year Pilot	Comments
<i>1/3 of C.O.R.E. Team</i>	\$103,073	Remainder of team shared by San Pablo, Pinole and County. See Exhibit A for detailed budget, FY 2026-2027.
<i>Up-to Contribution to Housing Security Fund</i>	\$25,000	Based on current service needs, it will be monitored throughout FY 2026-2027.
TOTAL	\$128,073	

STRATEGIC PLAN CONSIDERATIONS

This action supports the City’s Strategic Plan Goals of:

- *Livability and Belonging*
- *Infrastructure and Amenities*
- *Community Safety*

ENVIRONMENTAL CONSIDERATIONS

This item is exempt from CEQA.

FINANCIAL CONSIDERATIONS

There is no fiscal impact on the General Fund. The contract will be funded using the City’s Community Benefit Quality of Life Contribution that is currently being deposited into the Municipal Services Corporation (MSC) as a restricted use. The total appropriation request is \$128,073 and the projected fund balance is \$360,157.

LEGAL CONSIDERATIONS

This item has been reviewed by the City Attorney.

Reviewed by:



Karen Pinkos, City Manager

Attachments:

1. Resolution
2. Proposed Budget
3. County Presentation
4. City Presentation

MUNICIPAL SERVICES CORPORATION RESOLUTION 2026-XX

A RESOLUTION OF THE EL CERRITO MUNICIPAL SERVICES CORPORATION (THE "MSC") AUTHORIZING THE EXECUTIVE DIRECTOR TO EXECUTE A CONTRACT WITH CONTRA COSTA COUNTY HEALTH TO PROVIDE COORDINATED OUTREACH REFERRAL ENGAGEMENT (C.O.R.E.) SERVICES and HOUSING SECURITY FUNDS AS A PILOT FOR FISCAL YEAR 2026-27 IN AN AMOUNT NOT TO EXCEED \$128,074.00

WHEREAS, the El Cerrito City Council adopted Chapter 6.80 of the El Cerrito Municipal Code, [Commercial Cannabis Ordinance](#), on December 19, 2017; and

WHEREAS, in 2018 and 2021, the City issued two Cannabis Operating Permits for two storefront businesses; and

WHEREAS, both Cannabis Operating Permits require community benefit contributions in the form of Community Benefit Gross Receipts Fee and Community Benefit Quality of Life Contribution; and

WHEREAS, the Community Benefit Quality of Life Contribution is earmarked for services provided by sponsored groups, non-profits, or other organizations for specific purposes that improve the quality of life in El Cerrito; and

WHEREAS, the Community Benefit Quality of Life balance is currently \$309,259,78; and

WHEREAS, on November 7, 2023 the Municipal Services Corporation (MSC) received update on the [Commercial Cannabis Ordinance](#) and directed staff to return with options to provide a Coordinated Outreach Referral and Engagement (C.O.R.E.) team in El Cerrito; and

WHEREAS, the city of San Pablo and Contra Costa County participated in a regional one-year pilot sharing a CORE team with El Cerrito in Fiscal Year 2024-2025 as authorized by [Resolution 2024-02](#); and

WHEREAS, the cities of Hercules, Pinole and San Pablo participated in a regional one-year pilot sharing a CORE team with El Cerrito in Fiscal Year 2025-2026 as authorized by [Resolution 2025-01](#); and

WHEREAS, the cities of San Pablo and Pinole as well as Contra Costa County intend to participate in a regional one-year pilot sharing a CORE team with El Cerrito in Fiscal Year 2026-2027; and

WHEREAS, the City Council goals, objectives, policies and action programs prioritize the City's housing needs through the [El Cerrito Housing Element 2023-2031](#), *Program H-2.G Shelter and Housing Solutions for Persons Experience Homelessness*, to address the rise in housing insecurities; and

WHEREAS, the Board of Directors is committed to ensuring housing security opportunities for the community; and

NOW THEREFORE, BE IT RESOLVED by the Board of Directors that it authorizes the Executive Director to execute a contract and all necessary documents with Contra Costa Health to provide C.O.R.E. services in an amount of \$103,073.00 and approving up-to \$25,000.00 in Housing Security Funds as a pilot for one-year, for a total not to exceed \$128,074.00.

BE IT FURTHER RESOLVED that this resolution shall become effective immediately upon passage and adoption.

I CERTIFY that at a special meeting on May 5, 2026, the Board of Directors of the El Cerrito Municipal Services Corporation passed this Resolution by the following vote:

AYES:	BOARD MEMBERS:
NOES:	BOARD MEMBERS:
ABSTAIN:	BOARD MEMBERS:
ABSENT:	BOARD MEMBERS:

IN WITNESS of this action, I sign this document on _____.

Holly M. Charléty, Secretary

APPROVED:

Gabe Quinto, Chair

Coordinated Outreach Referral and Engagement (CORE): Fiscal Year 2025- 2026 Update

**El Cerrito City Municipal
Services Corporation
Meeting**

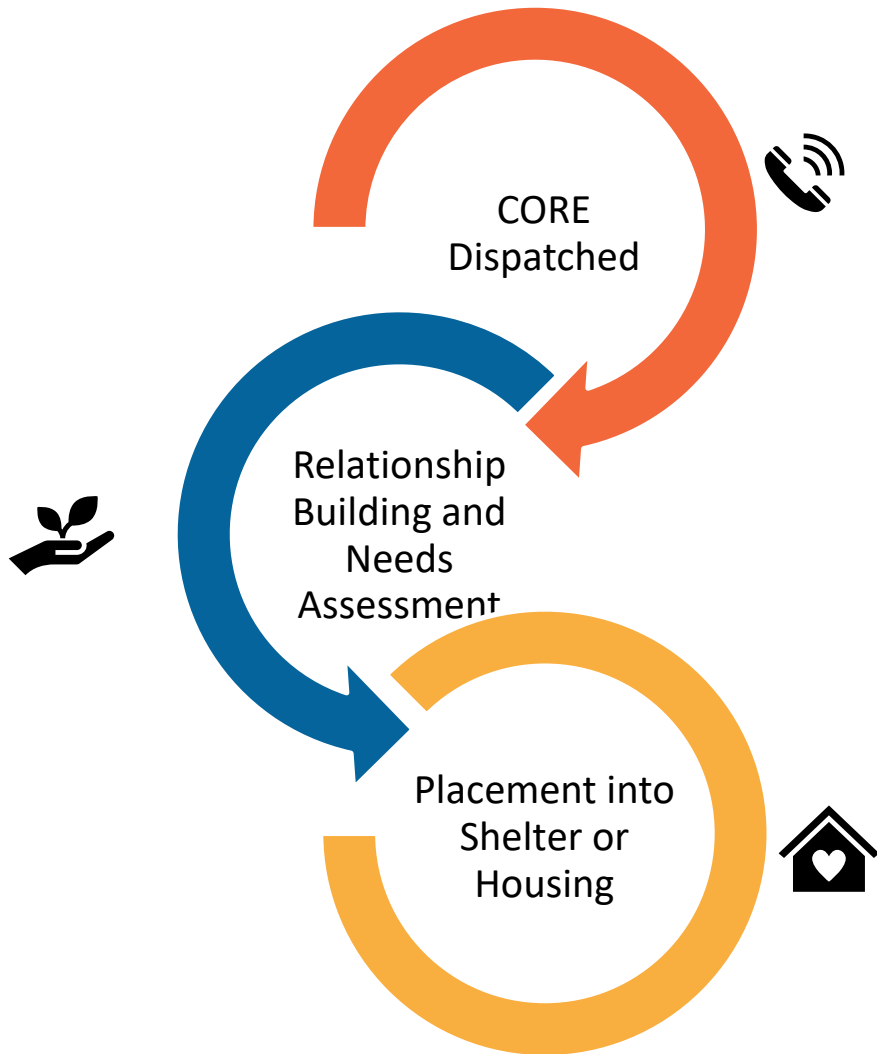
**Shelby Ferguson, MSW
CORE Program Director**

May 5, 2026

**CONTRA COSTA
HEALTH**



cchealth.org





Partnerships to Meet the Needs

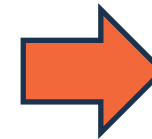
Medical Needs

Acute needs: CORE Teams call 9-1-1
Non-acute needs: Coordination with
Healthcare for the Homeless



Mental Health Needs

H3 Mental Health Clinical Specialist
Co-Response Or coordination with A3
Crisis Response

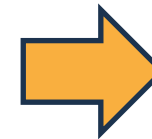


A3 Crisis Response
Anyone, Anywhere, Anytime



Loitering & Crime

For anything criminal nature, CORE
Teams coordinate with Pittsburg PD
Partners to respond





El Cerrito Partnership: Background

Pilot, Year 1:

July 1, 2024 –
June 30, 2025



Tri-City/County

CORE Team:

El Cerrito, San Pablo,
Contra Costa County

Pilot, Year 2:

July 1, 2025 –
June 30, 2026



Quad City

CORE Team:

El Cerrito, San Pablo,
Hercules, Pinole





El Cerrito Community Activities



El Cerrito
Police
Department

West Contra
Costa County
School District

El Cerrito
Library



Del Norte &
Plaza BART
Stations

Business
Outreach



El Cerrito Community Partnership

El Cerrito Fire Displacement



City of El Cerrito



**American
Red Cross**

Red Cross



Coordinated Outreach, Referral & Engagement

CORE



El Cerrito Business Outreach & Hot Spots



San Pablo Ave
Businesses

El Cerrito**Honda**



Home
Depot

Quad City
Team

El
Cerrito
Library

El Cerrito
Plaza





El Cerrito Outcomes & Impacts

7/01/25 – 12/31/25



CORE in El Cerrito

7/01/25 – 12/31/25

70 unduplicated participants served in El Cerrito

57 individuals (81%)
have roots in El Cerrito

Loss of income and eviction were the
leading causes of homelessness

Of all contacts
made, 41%
were made by
the El Cerrito
CORE team

43 individuals (61%)
reported a **disabling
condition**

47 individuals (72%)
reported **zero income** at
intake

47 individuals (67%)
reported being **first
time homeless**

CORE in El Cerrito

7/01/24 – 12/31/24

80 unduplicated participants served in El Cerrito

59 individuals (74%)
have roots in El Cerrito

Low income and thrown out were the
leading causes of homelessness

Of all contacts
made, 61%
were made by
the El Cerrito
CORE team

55 individuals (69%)
reported a **disabling
condition**

54 individuals (68%)
reported **zero income** at
intake

27 individuals (34%)
reported being **first
time homeless**

12 individuals (38%) exited to more stable housing

Rental Unit

5 moved to a rental unit

Emergency shelter

6 placed into emergency shelter

Friends or Family

1 moved in with friends or family permanently

100% of those who exited to permanent housing remain stably housed

13 individuals (20%) exited to more stable housing

Rental Unit

3 moved to a rental unit

Emergency shelter

6 placed into emergency shelter

Friends or Family

3 moved in with friends or family temporarily or permanently

97% of those who exited to permanent housing remain stably housed



El Cerrito CORE Team



49 participants served, **144** contacts made



277 emergency supplies and **212** housing coordination services provided



0 returns to homelessness



592 services provided



6 warming center placements

Data – Quad City – All Cities

Report period: 07/01/2025 – 12/31/2025

El Cerrito

Individuals: **49**
Contacts: **144**
Services: **592**
Stable Exits: **3**

San Pablo

Individuals: **162**
Contacts: **438**
Services: **1,993**
Stable Exits: **20**

Pinole

Individuals: **26**
Contacts: **46**
Services: **246**
Stable Exits: **2**

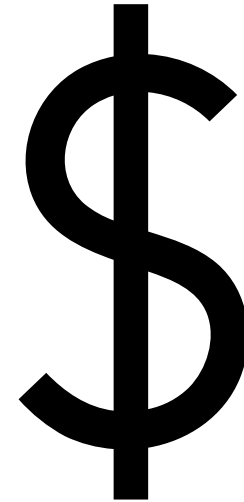
Hercules

Individuals: **8**
Contacts: **19**
Services: **60**
Stable Exits: **1**



El Cerrito Housing Security Fund

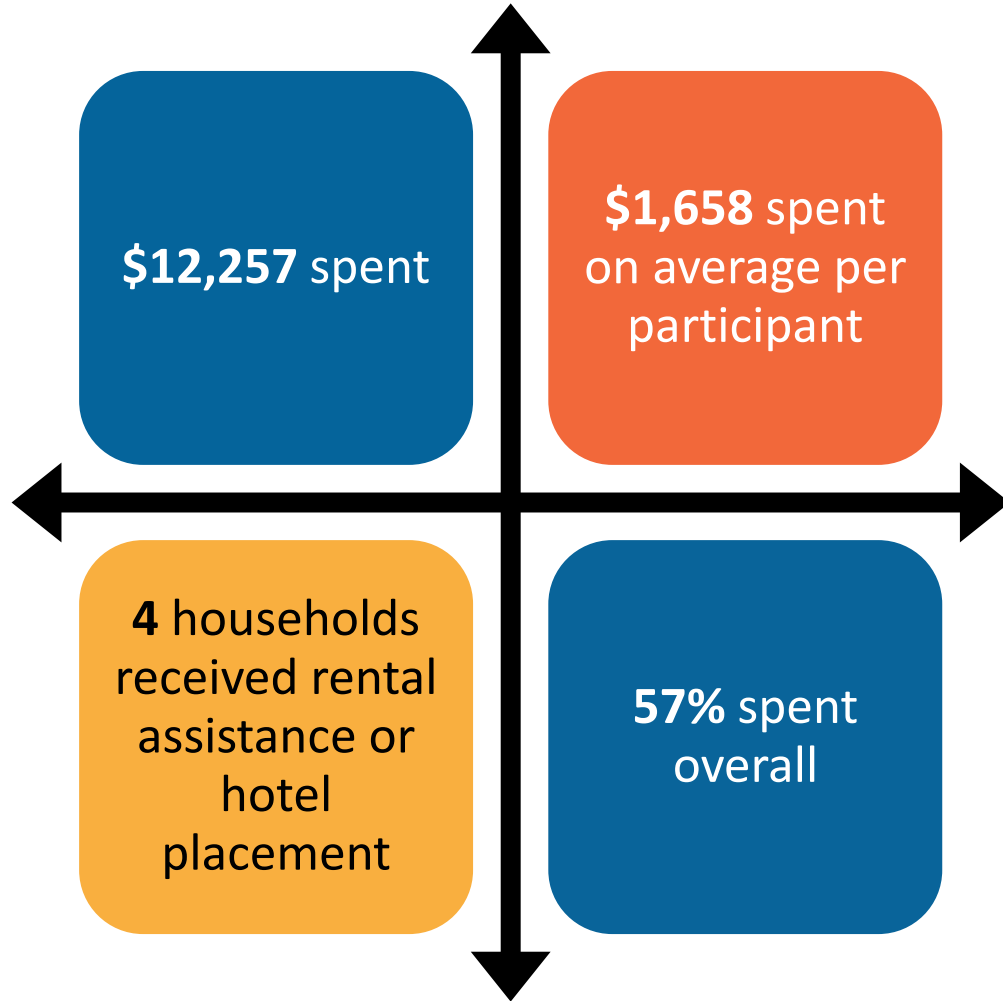
7/01/25 – 12/31/25



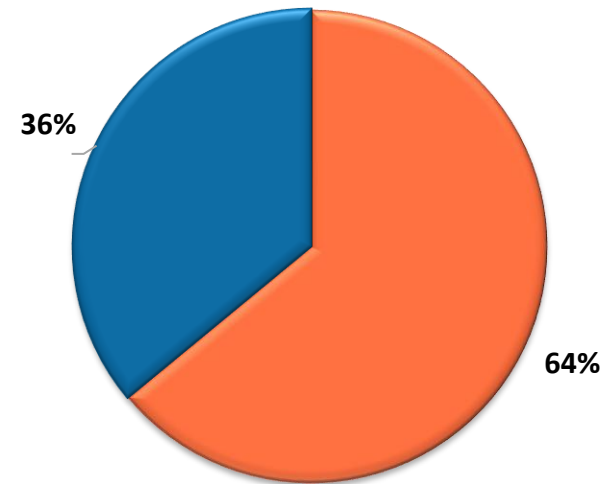


El Cerrito Housing Security Fund

7/01/25 – 12/31/25

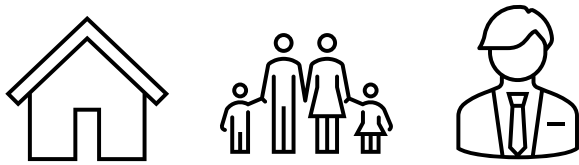


FY 2025-2026	TOTAL
Budget	\$25,000
Amount Spent	*\$15,257 (*\$3K pending)
Remaining	\$9,743



■ Rental Assistance ■ Hotel Placements

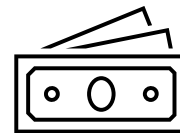
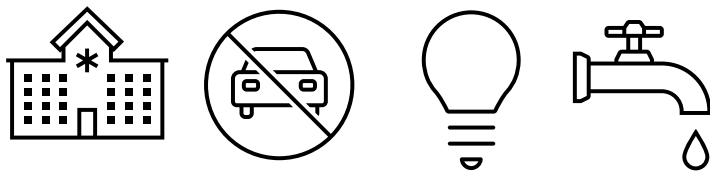
El Cerrito Housing Security Fund Success Story



November 2025 –
Family at risk of losing housing

December 2025 –
El Cerrito Flex Fund supports family to maintain housing

January 2026 –
Family has regained income and increased housing stability





Call **211** and press **3** to connect to CORE



CORE operates **7 days a week**
7am-12am



For any questions, email
managementcore@cchealth.org



CONTRA COSTA
HEALTH



cchealth.org

Thank you!

Coordinated Outreach Referral & Engagement (CORE) FY 2026-2027 Contract Authorization

El Cerrito Municipal Services Corporation (MSC)

May 5, 2026

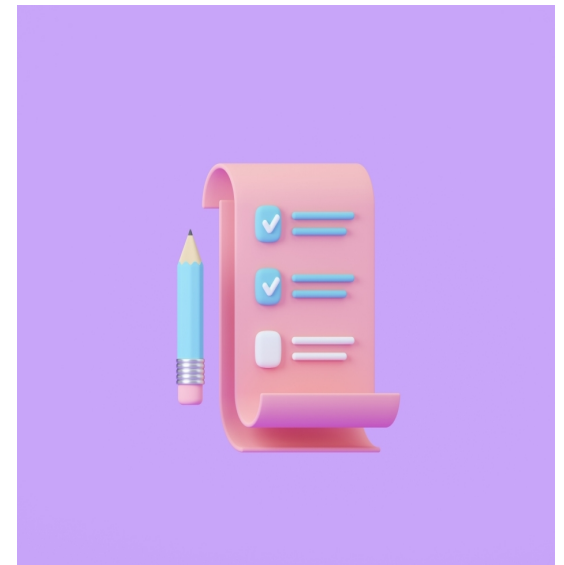
Aissia Ashoori, Housing-Economic Development Manager

Alexandra Orologas, Assistant City Manager



Agenda

- Contra Costa Health, Housing, and Homeless Services
- Background
- Community Benefits Summary
- CORE Partnership
 - *Year 1 (Completed): Tri-City/County Pilot Team*
 - *Year 2 (Current): Quad City Pilot Team*
 - *Year 3 (Proposed): Quad City/County Pilot Team*
- Questions & Answers



Background



Commercial Cannabis: Community Benefits Summary



- 2018-2020 two Cannabis Operating Permits were issued
- Cannabis storefronts later opened in 2021 and 2023
- Community Benefits, Quality of Life Contributions
 - Eligibility: restricted to sponsored groups, non-profits, or other organizations to be used for specific purposes that support the City's goals and objectives
- Contributions are collected on a quarterly basis
 - Current balance: \$309,259 which includes \$122,930 committed to the current pilot
- City Policies/Goals
 - Strategic Plan (2024)
 - Housing Element (2023)
 - Affordable Housing Strategy (2018)



El Cerrito & C.O.R.E. Partnership



YEAR	C.O.R.E. TEAM	TOTAL COSTS	EL CERRITO HOUSING SECURITY FUND	EL CERRITO HOURS
Year 1, Completed: July 1, 2024 – June 30, 2025	Tri-City/County 1. El Cerrito 2. San Pablo 3. Contra Costa County	\$281,466 El Cerrito: \$93,822	\$15,000/Annual	13.3 Hours/Week
Year 2, Current: July 1, 2025 – June 30, 2026	Quad City 1. El Cerrito 2. San Pablo 3. Hercules 4. Pinole	\$293,790 El Cerrito: \$97,930	\$25,000/Annual	13.3 Hours/Week
Year 3, Proposed: July 1, 2026 – June 30, 2027	Tri-City/County 1. El Cerrito 2. San Pablo 3. Pinole 4. Contra Costa County	\$309,220 El Cerrito: \$103,073	\$25,000/Annual	13.3 Hours/Week

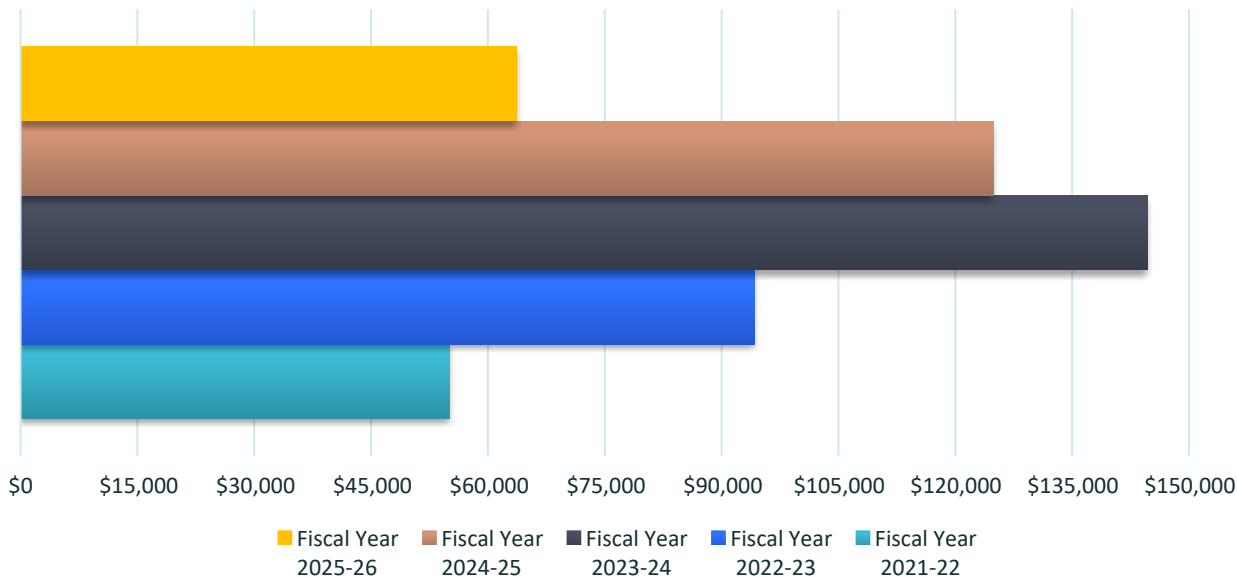
El Cerrito Housing Security Fund

- Housing Security Fund: Funding resource to fill the gaps for person experiencing or imminently at risk of homelessness
- Some examples of how the Fund is used includes:
 - Short-term housing and/or rental assistance
 - Security Deposits, Application Fees, etc.
 - Transportation/relocation as well as food/grocery needs
- The County's Fund is typically exhausted very quickly due to demand.
- El Cerrito was the first City in Contra Costa County to establish a dedicated local Fund in 2024 and allocated the following amounts:
 - FY 2024-2025: \$15,000
 - FY 2025-2026: \$25,000
 - FY 2026-2027: \$25,000 (*Proposed*)
- ⁶ Current El Cerrito Budget: \$25,000 of which \$9,743 is currently available



Financial Considerations

QUALITY OF LIFE FUND CONTRIBUTIONS BY YEAR
As of 12/31/2025



Note: NUG began operating in August 2021 and STIIZY in June 2023.

7

- *Quality of Life Fund* payments received on a quarterly basis
- Municipal Services Corporation, *Quality of Life Fund* Balance:
 - \$309,260 as of April 1, 2026
- FY 2026-27 Appropriation Request:
 - \$128,074 includes C.O.R.E. plus \$25,000 HSF



Questions, Answers, Discussion

Thank you!





**SUPPLEMENTAL AGENDA MATERIALS
SPECIAL MUNICIPAL SERVICES CORPORATION MEETING
May 5, 2026**

**Agenda Item No. 4.A. – Approval and Authorization of Contract with Contra
Costa Health
Revised Presentation**

Coordinated Outreach Referral & Engagement (CORE) FY 2026-2027 Contract Authorization

El Cerrito Municipal Services Corporation (MSC)

May 5, 2026

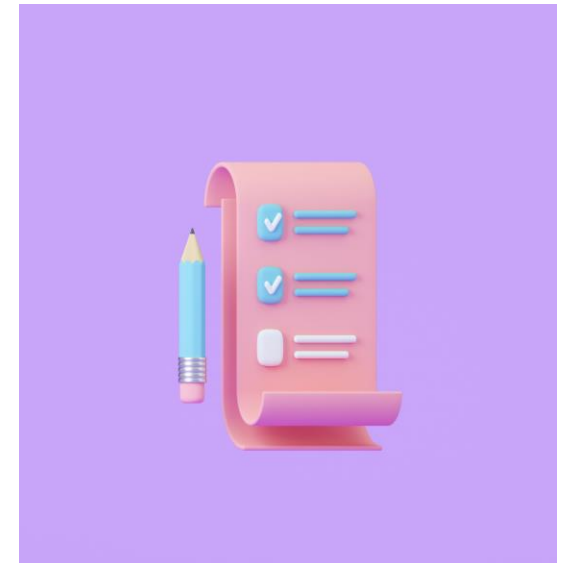
Aissia Ashoori, Housing-Economic Development Manager

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Background



November 2023

MSC Commercial
Cannabis Program
Presentation

March 2024

MSC Resolution
Authorizing
Tri-City/County
CORE Team

July 2024

CORE, Year 1:
Tri-City/County
Team Established

April 2025

MSC Resolution
Authorizing
Quad City
CORE Team

July 2025

CORE, Year 2:
Quad City Team
Established

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El Cerrito & C.O.R.E. Partnership



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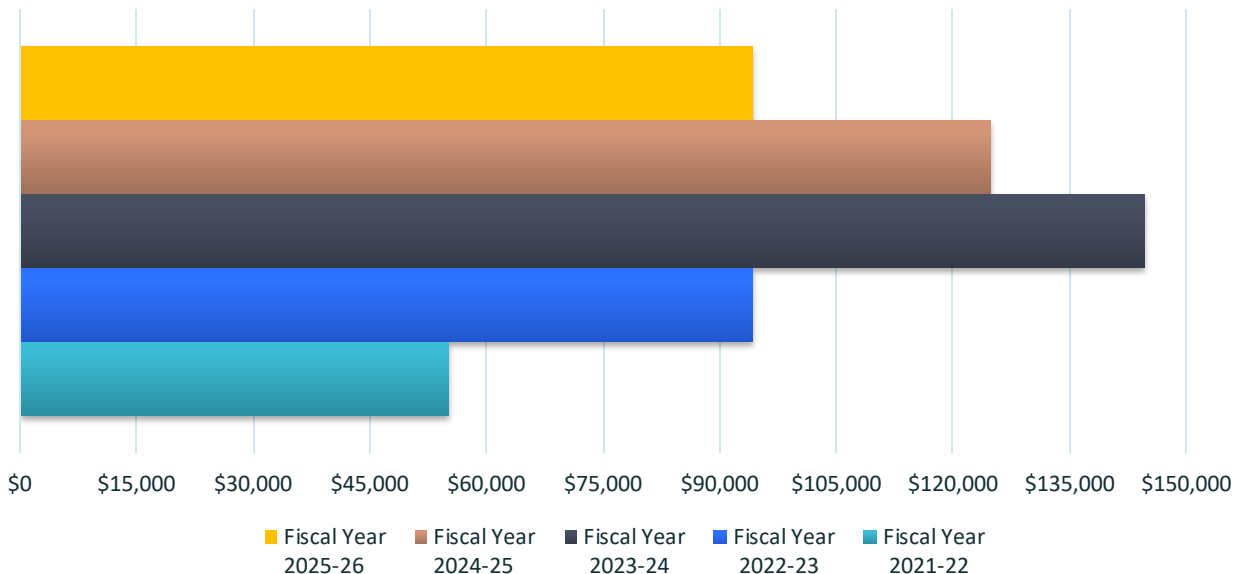
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Questions, Answers, Discussion

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